

To Our Valued Partner,

The situation surrounding the coronavirus continues to evolve. We want to make sure you are informed on how we are keeping our patients and staff safe at Belmont Behavioral Hospital.

As our trusted partner, we assure you that we are continuing to provide the highest-quality behavioral healthcare services for our patients and are following all CDC regulatory prevention measures to reduce the risk of COVID-19 at our facility. As you know, there is no pause button for behavioral health issues, not even during a pandemic. Our goal as healthcare providers should remain focused on taking care of our patients who need treatment. Now more than ever it is critical to work collaboratively to ensure that people who need our help know they can still turn to us.

Please know that our staff stands ready to help those in need of behavioral healthcare services as we continue to work closely with our leadership and the CDC to keep our patients and staff safe. Some of the many precautionary measures we are taking to ensure their well-being include:

- Additional infection prevention and control training for all staff
- Increased awareness on hygiene, cleaning and sanitization processes, and social distancing
- Enhanced illness and infection screenings for all staff and patients who are entering our facility
- Continuous communication with our local health department for community-specific guidance
- Active monitoring of our medication supply chain
- Revised policies and processes regarding staff travel and working in-office or at home
- Increased awareness of preexisting training on pandemic disaster drills
- Communication and notification processes in place if a case of COVID-19 is identified
- Comprehensive infectious disease exposure control plan in place
- Heightened awareness surrounding geriatric and medically compromised patients
- Suspended visitation to protect staff and patients

Should a patient or staff member present with flu-like symptoms, we will continue to follow our CDC-compliant protocol to maintain the safety of our patients and staff.

At Belmont, we are taking this pandemic very seriously, and all of our efforts are designed to ensure that COVID-19 does not prevent our partnership from continuing to help those in need of treatment.

If you have any questions or concerns, please contact Jennifer Affinito at [Jennifer.Affinito@BelmontBehavioral.com](mailto:Jennifer.Affinito@BelmontBehavioral.com)

Thank you for your continued trust and partnership.